

Hello,

Thank you for booking with Anker Hostel.

Here you will find some practical information about your stay:



- Where to find us.

Our address is Storgata 53H, 0182 Oslo

- Arrival.

Check-in is from 15:00. Our reception in Storgata 53H is open the following hours:  
Monday-Sunday 07:00-23:00

If you will be arriving after these hours you can check in at Anker Hotel, Storgata 55.

- Your room.

One set of bed linen and towels are available in your room upon check in. This is included in the room rate.

If you wish to cook during your stay, pots and pans can be borrowed from the reception for a 200 NOK deposit (by card). This must be returned to the reception on the check-out day.

Smoking is prohibited inside the rooms. There is a fine of 2500, - NOK for breaking this rule.

- Baby cot.

We have baby cots available to borrow free of charge. Please inform us in advance if you need this and we will make sure the baby cot is placed in your room before your check-in.

- Cleaning.

The room is cleaned before arrival and after check-out. For long term stays, the room will be cleaned every seventh day. Cleaning is done between 10:00 – 15:00. Please see the reception to set up cleaning for your room. Otherwise, the trash will be emptied every day.

If you are staying for less than seven days and wish to order room cleaning, this can be booked via the reception for 150 NOK.

If you need new bed linen or towels during your stay this can be rented from our reception for NOK 70. The old bed linen and used towels can be placed in a trolley located near the lift.

- Check-out.

Our check-out time is 11:00.

For check-in out between 23:00 – 07:00, please see the reception at Anker Hotel.

Bed linen and towels must be delivered to the trolleys by the lift or the reception upon check-out. If you have borrowed kitchen equipment, this must be returned to the reception for the deposit to be returned. If you check-out outside of our opening hours, please return the kitchen equipment at Anker Hotel's reception.

- Contact us.

Our front desk is open the following hours:

Monday-Sunday 07:00-23:00

The front desk at Anker Hotel is open 24/7.

Our booking office is open Monday to Friday between 08:00 – 16:00. You can reach us by email ([bookinghostel@anker.oslo.no](mailto:bookinghostel@anker.oslo.no)) or phone (+47 22 99 72 00).

If you have any questions, please do not hesitate to contact us!

Kind regards,  
Anker Hostel